



Texas Department of Motor Vehicles
Business Unit # 60800
Purchase Order # 0000017703

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Payment Terms: NET30 **Freight Terms:** FOB Destination **Ship Via:** US MAIL **PCC:** E **PO Date:** 06/03/2026 **PO End Date:** 06/03/2027 **PO Method:** SU **Dispatch:** Dispatch Via Print **Rev Dt:**

PLEASE NOTE: ADDITIONAL TERMS AND CONDITIONS MAY BE LISTED AT THE END OF THE PURCHASE ORDER.

Vendor: CRITICAL MENTION INC
DEPT 569
PO BOX 4458
HOUSTON TX 77210-4458
United States

Ship To: 1P00 - TxDMV Warehouse
4000 Jackson Avenue
Austin TX 78731
United States

Ship To Attention: Mari Henson

Bill To: 4000 Jackson Avenue
Austin TX 78731
United States

Vendor ID: 1412055499 4 010

Purchaser: Daphne Free

Phone:

Fax:

Bill To Fax:

Email: daphne.free@txdmv.gov

Bill To Email: DMV_FIN-INVOICES@TxDMV.gov

PO Information:

Change Orders:

Change orders will be allowed only if unforeseen conditions arise such as, but not limited to, increasing or decreasing quantities or if the department needs dictate changes. All changes shall be in the scope of original work. No verbal change orders shall be permitted. All change orders must be in writing with a Purchase Order Change Notice (POCN) issued by TxDMV Purchasing Section.

Payment:

Payment will be made in accordance with the Texas Prompt Payment Act, TGC, Subtitle F, Chapter 2251. Vendor shall submit one copy of a correct itemized invoice showing the purchase order number, payee ID., remit to address, and phone number on invoice. Vendors may submit an electronic invoice. All electronic invoices shall be sent to DMV_FIN-INVOICES@txdmv.gov (note: There is an underscore " _ " between DMV and FIN). All invoices received at the email address will be filed for future reference and you will receive a receipt confirmation email. To avoid the confusion of duplicate invoices, please do not send other copies of this invoice via regular mail, fax or other means. On emails for electronic invoices, include the company name (as it appears on the invoice) and the purchase order number in the subject line to assist in identifying and processing your invoices in a timely manner. TxDMV will not incur any penalty for late payment if payment is made in 30 days or less from receipt of goods or services and a correct invoice, whichever is later.

Note: Warrants will not be issued to a vendor without a current Texas Identification Number.

Quantity(ies):

Quantities are estimated: TxDMV does not guarantee to purchase any minimum or maximum quantity. TxDMV reserves the right to increase or decrease the quantity(ies) of the purchase order at the same original terms and conditions. The vendor will be notified in writing by purchase order change notice of any requirements for any increased or decreased quantity(ies).

Delivery:

Delivery of goods shall be in accordance with the delivery requirements of this purchase order, any underlying or associated contract for the goods being purchased and any other requirements set for by TxDMV or state law. Upon delivery, the bill of lading shall include at a minimum the following information: TxDMV Division and Contact Name, TxDMV Purchase Order number, Delivery Address, Vendor contact information and return address. If the vendor has an updated delivery schedule or more accurate delivery date, the vendor shall notify the TxDMV contact immediately.

Additionally, this Purchase Order is governed by the current TxDMV Contract Affirmations and TxDMV Contract Terms and Conditions, unless modified by Supplemental Conditions approved and provided by TxDMV. If this PO contains goods or services purchased from a DIR Cooperative Contract, the purchase is governed by the current TxDMV Supplemental Terms and Conditions with Affirmations for Purchases through the DIR Cooperative Contracts Program. These documents can be found at: <http://www.txdmv.gov/contractors-vendors>. For the avoidance of doubt, unless expressly stated otherwise in this Purchase Order or a TxDMV signature document, in the event of a conflict, ambiguity, or inconsistency between or among any Purchase Order documents, all TxDMV documents take precedence over the Contractors documents, if any.

This Purchase Order; the Critical Mention, Inc. Master Service Agreement located at <https://www.criticalmention.com/master-service-agreement/>; the Critical Mention Renewal Statement of Work for the Term 6/4/2026 through 6/3/2027 (SOW); and the TxDMV Contract Uniform Terms and Conditions with Affirmations found at: <http://www.txdmv.gov/contractors-vendors>, constitute the entire agreement between Critical Mention, Inc. (CMI or Contractor) and the Texas Department of Motor Vehicles (Customer or TxDMV)(the Agreement or Contract). In the event of any conflict or inconsistency between or among the terms and conditions of the Agreement, the controlling order of precedence will be as follows: first, the TxDMV

Authorized Signature

Daphne Free, CTED, CTM

06/03/2026



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Purchase Order; second, the TxDMV Contract Uniform Terms and Conditions with Affirmations; third, the Critical Mention, Inc. Master Service Agreement; and fourth, the SOW.

Additionally, to the extent any term or condition within this Agreement, including any hyperlinked or otherwise referenced terms and conditions herein, conflicts with any applicable United States and/or Texas laws or regulations, such Agreement term or condition is void and unenforceable. By executing this Agreement which may contain conflicting terms or conditions, TxDMV makes no representations or warranties regarding the enforceability of such term or condition and TxDMV does not waive the applicable United States and/or Texas laws or regulations which conflict with such term or condition.

Term: 6/4/2026 - 6/3/2027

Subscription that will start at the execution of this Purchase Order and will last for 12 months.

TxDMV Contract Monitor:
Mari Henson
512-466-4865
mari.aaron@txdmv.gov

Vendor Contact:
Sherry Randolph
sherry.randolph@onclusive.com

Line-Sch:	Line Description:	PCA:	Class/Item:	Quantity:	UOM:	Unit Price:	Extended Amt:	Due Date:
1-1	Critical Mention User License Renewal	30901	956/35	1.0000	EA	\$7,630.00000	\$7,630.00	06/30/2026
							Schedule Total	\$7,630.00
					ReqID:			
Contract ID: 0000017703					0000018401			
Item Total for Line # 1								\$7,630.00

Total PO Amount \$7,630.00

All Shipments, Shipping papers, invoices and correspondence must be identified with our Purchase Order Number. Over shipments will not be accepted unless authorized by Purchaser prior to Shipment.

Texas Department of Motor Vehicles Standard Terms and Conditions can be found at: <http://www.txdmv.gov/contractors-vendors>

Authorized Signature

Daphne J. Lee, CTED, CTM

06/03/2026